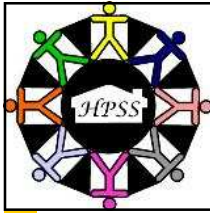


2009 Annual Report

Humboldt Park Social Services





Our Programs and Locations

MISSION STATEMENT

Our mission is to serve, empower and advocate for the homeless and disadvantaged in our neighborhood by providing housing and supportive services.

Locations

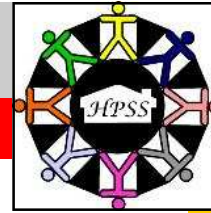
Administrative and Residential Offices:
2120 N. Mozart, Chicago, IL 60647

The Center for Changing Lives:
3051 W. Armitage Avenue, Chicago, IL 60647

Services

Crisis Intervention Screening
Soup Kitchen
Interim Housing
Food and Clothing Pantry
Case Management
Emergency Financial Assistance
Income Supports Screening and Advocacy
Representative Payee Services
Housing Counseling
Financial Counseling
Employment Counseling and Placement
Job Readiness and Life Skills Training
Referrals to Additional Specialized Services

Changing Lives for 20 Years



A Letter from our Leadership

Dear friends and partners,

It is a fact that 2009 was a difficult year for all social service organizations, including Humboldt Park Social Services. The economic crisis has not only threatened the stability of local individuals and families, but also the stability of community-based organizations. These common fiscal challenges have forced HPSS and agencies like ours to find creative and innovative ways to affect change and transformation in our community with far less resource.



Nevertheless, we have weathered the storm. Last year marked 20 years of providing quality housing and supportive services to individuals and families in our neighborhood. We were pleased to celebrate the commitment and generosity of our volunteers, supporters, partners, staff and board members at our Annual Gala October 11, 2009. It is only due to the tireless efforts of all those who answer the call to invest in our work that lives are changed, homes are obtained and maintained and HPSS has flourished in challenging circumstances.

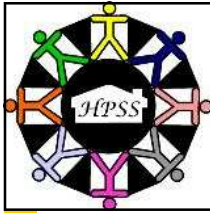
The past year was a time of great growth and progress at HPSS. We expanded and enhanced the services provided through the Center for Changing Lives, collaborated on the first ever symposium on Latino homelessness, "Todos Contamos," launched family support programs, opened new positions, leveraged new partnerships, and renovated the Center for Changing Lives, adding a resource room for client use. Providing comprehensive supportive and housing services is at the core of HPSS mission and we will continue to adapt and grow to meet the needs of individuals and families in our community.

We are not afraid of the challenges and obstacles the future will bring because of all those who have given and will give of themselves to continue writing HPSS' story. We are partners in the often challenging work of creating and maintaining homes for all those in need and we are blessed to call you friends. We look forward to continue working together to change lives.

Thank you.

Deborah McCoy
Board President

Delia Ramirez
Executive Director



Our Impact

HPSS: Changing Lives Everyday

1,150 people were served at the Center for Changing Lives and received crisis screening.

1,729 people were served over 33,510 meals through the Soup Kitchen.

An average of 165 households a month accessed the food pantry.

67% of households that exited from Interim Housing were placed in permanent housing.

82% of the households experiencing a housing crisis were stabilized through the prevention program.

99% of households in the payee program were stably housed at the end of 2009.

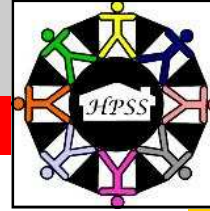
82% of households that created an individual service plan through the case management program increased their self-sufficiency, completing at least one goal.

70% of individuals served by the employment counseling and placement program either increased their skill or obtained employment in 2009.

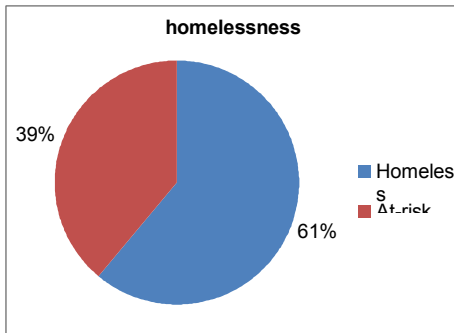


“The thing I like best about HPSS is the comprehensive services in the neighborhood. HPSS is my resource.”

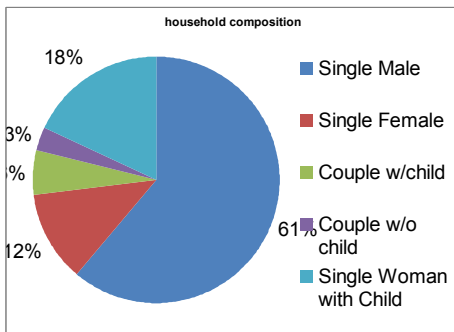
Our Clients



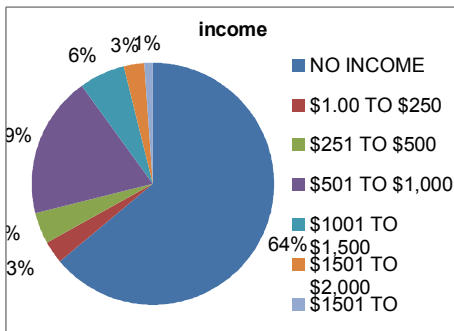
2009 At a Glance



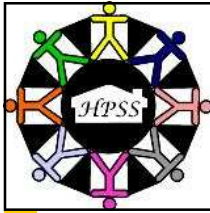
“If it wasn’t for HPSS I do not know how I would have spent this winter.”



“The staff always treat me and my wife with respect. If it wasn’t for HPSS we would go hungry .”



“The reason I am not homeless is because of my payee paying my bills and finding me a place to go. [HPSS staff] have helped me keep an apartment.”



Board of Directors and Staff

HPSS Board of Directors 2009

Board President

Deborah McCoy
Business Manager
San Jose Obrero

Edith Juanita Brown
Attorney at Law

Helen Jackson
Congregant
Humboldt Park UMC

Joe Moreno
Marketing Vice President
Buehlpress

Patricia Muñoz-Rocha
Strategic Education Planner
Instituto de Progreso Latino

Harry Nichols
President
UMC Foundation

John Prueitt
Supervising Engineer
ComEd

Fernando Siaba
Pastor
Humboldt Park UMC

Kathie Slocum
Libertyville UMC

Terry Slocum
Entrepreneur and Professor
Oakton Community College

David Thorpe
Missions Liaison
St. Thomas UMC

Daniel Viana
Tampico Beverages - Director
of Imports/ Exports

HPSS Staff 2009

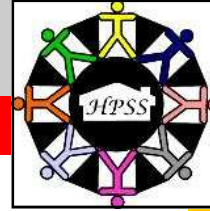
Executive Director

Delia Ramirez

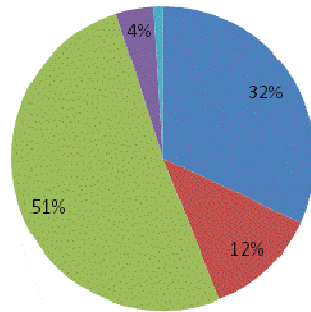
LaVerne Alverio
Noemi Avelar
Patricia Baldenegro
Jim Bell
Lissette Castañeda
Claudia Cordero
Juan Pablo Herrera
Kromber Lainez

Corina Lara
Joselin Morales
Sabrina Ostalaza
Maria Ramirez
Ellen Ray
Floridalma Rivera
Maribel Rivera
Beth Thiombiano
Donna Vermillion
Bronwen White
Natalie Zayas

Supporters



HPSS Financials



Sources of Funding

- Corporations and Foundations
- Individuals, Churches, & Special Events
- Government Funding
- Program Revenue
- Other

Major Donors 2009

Foundations & Corporations

Buhl Press
Chicago Community Trust
The Emergency Fund
General Board of Global Ministries
The Greater Chicago Food Depository
Hispanics in Philanthropy
Jewel Osco
Local Initiatives Support Corporation (LISC)
The Northern Illinois Conference of the United Methodist Church
Owens Foundation
Polk Brothers, Inc.
Public Allies
SeedCo
Tampico Beverages
Winnetka Congregational Church

Government

Chicago Department of Family and Support Services

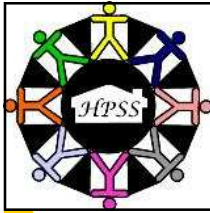
Churches

Barrington United Methodist Church (UMC)
Barrington Presbyterian Church
Christ United Methodist Church
Community UMC, Naperville
First UMC, Downers Grove
Glenview UMC
Grace UMC, Naperville
Libertyville UMC
Park Ridge UMC
Wesley UMC, Naperville

Individuals

Donald and Jeris Boyce
John Prueitt and Jennifer Sterling

...And many more!



How to Get Involved

Volunteer

If you are interested in using your skills and talents to benefit the work of HPSS *or* are open to donating your time in another way, please contact Jennie Dye, our Volunteer Development Coordinator, at 773-342-0441 or jdye@hpsschanginglives.org.

Donate

HPSS is able to change lives because of supporters like you who give generously to our work. Whether you provide in-kind or financial contributions, your participation in our work is critical to its success! We cannot be **SUCCESSFUL** without U!

Tell your Friends

Online? Find us on Facebook or visit our website at www.hpsschanginglives.org In person? Contact our Administrative Office for brochures or other promotional materials to circulate through your networks!

How to Contact Us

3051 W. Armitage
Chicago, Illinois 60647

Service contact: (773) 342-6210
Administrative contact: (773) 342-1751

www.hpsschanginglives.org